



**City of St. Helena
Water Advisory Board
Regular Meeting
Friday, June 18, 2021 @ 10:00 AM**

PLEASE NOTE: Any person who wishes to speak regarding an item on the agenda or make a comment under the "Oral Communication" portion of the agenda may do so, but please observe the time limit of four minutes.

In accordance with Executive Order N-29-20, and guidance from the California Department of Public Health on gatherings, remote public participation is allowed. We will address the Order in the following ways: Members of the public may not physically attend meetings. The Water Advisory Board meeting will be live-streamed on the City's website, barring technical difficulties. Those members of the public wishing to participate must do so remotely via Zoom electronic meetings in the following ways; by either logging onto the Zoom link located on the meeting agenda (please download the app to your computer or mobile device) and enter the meeting ID or by calling a listed number and enter the meeting ID. Public comment for Water Advisory Board meetings will be accepted via email to publiccomment@cityofstheleena.org. All public comments must be emailed by 4:00 PM prior to the meeting. Emailed public comments will not be read out loud but will be publicly available and attached to the on-line Water Advisory Board agenda.

In the event a quorum of the Water Advisory Board loses electrical power or suffers an internet connection outage that is not corrected within 10 minutes, the meeting will automatically be adjourned. Any items noticed as public hearings will be continued to the next regularly scheduled evening meeting of the Water Advisory Board. Any other items on the agenda that the Board has not taken action on will be placed on a future agenda.

Please see the end of the agenda for detailed PUBLIC PARTICIPATION instructions.

Please click the link below to join the meeting:

<https://us02web.zoom.us/j/82070802157>

Or One tap mobile :

US: +16699006833,,82070802157# or +13462487799,,82070802157#

Or Telephone:

Dial(for higher quality, dial a number based on your current location):

US: +1 669 900 6833 or +1 346 248 7799 or +1 253 215 8782 or +1 929 205 6099
or +1 301 715 8592 or +1 312 626 6799

Meeting ID: 820 7080 2157

International numbers available: <https://us02web.zoom.us/j/82070802157>

Page

1. CALL TO ORDER
 2. ROLL CALL
- Chair: Brent Randol

Vice Chair: Dianna Ortiz
Board Member: George Schisler
City Council Representative: Anna Chouteau
Planning Commission Representative: Daniel Hale

3. PUBLIC FORUM:

An opportunity for the public to directly address the Board on items of interest to the public that are not listed on the agenda. Any person addressing the Board should provide his or her name and address, and limit comments to four minutes. Because of restrictions imposed by **the Brown Act, the Commission may not engage in substantive discussion, nor take action on matters not described on the agenda.**

4. REPORTS BY STAFF AND BOARD

Reports by staff and/or Board on items of general interest. Brief questions for clarification may be posed and answered, and Board may request that items be placed on a future agenda. Except under certain circumstances, **the Brown Act prohibits any other discussion or action by the Water Advisory Board.**

5. CONSENT CALENDAR:

Members of the Water Advisory Board or the public may ask that any items be considered individually for purposes of considering alternative action, for extended discussion, or for public comment. Unless that is done, on motion may be used to adopt all recommendation actions.

- 5.1. Water Advisory Board Meeting Minutes of June 4, 2021
Prepared By: Cindy Tzaopoulos, City Clerk
Recommendation:
Approve

6. OLD BUSINESS:

- 6.1. Consideration of Water Allocation Exception – Belt, T. 5 - 18
Prepared By: April Mitts, Finance Director
Recommendation:
Discuss and provide direction for water exception request.
[STAFF REPORT - Water Advisory Exception Request - Belt, T](#)
[Attachment 1 - Belt, T. Water Exception Application](#)
[Public Comment - Belt, T](#)

7. NEW BUSINESS:

- 7.1. Consideration of Water Allocation Exception - Hall, C. (staff report forthcoming) 19 - 27
Prepared By: Martin Beltran, Management Analyst
Recommendation:
Discuss and provide direction for water exception request.
[STAFF REPORT - Water Advisory Exception Request - Hall C](#)
[Attachment 1 - Hall, C. Water Exception Application](#)
[Attachment 2 - Hall, C. Historical Water Usage](#)
[Hall, C. June 2021 Allocation Letter](#)

8. ADJOURNMENT

The next regular Water Advisory Board meeting is scheduled for July 2, 2021 at 10:00 am.

I do hereby certify that a copy of the foregoing agenda was posted on the City website on June 15, 2021 at 10:00 a.m.



Cindy Tzaferopoulos, City Clerk

In Compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please call the City Clerk's Office (707) 968-2742. Notification 72 hours prior to the meeting as required by Section 202 of the Americans with Disabilities Act will enable the City to make reasonable arrangements to ensure accessibility to this meeting.



Report to the City Council
Water Advisory Board – 18 June 2021

Agenda Section: **NEW BUSINESS**

Subject: **Consideration of Water Allocation Exception – Belt, T.**

CEQA **Not a CEQA project**
Determination:

Prepared By: Martin Beltran, Management Analyst

Reviewed By: April Mitts, Finance Director

Approved By: Mark T. Prestwich, City Manager

BACKGROUND

On October 27, 2020, the City Council established Phase II Water Regulations and, in accordance with the St. Helena Municipal Code (SHMC), established the Water Advisory Board consisting of one City Council member, one Planning Commissioner, one winery customer, and two public members, one of whom shall solely be a residential customer.

The Water Advisory Board shall have access to all records in the possession of the water enterprise necessary in its judgement to perform its duties, including customer records. The Board shall maintain confidentiality of individual customer records unless the Board determines by resolution that release of such information is necessary in the pursuit of its duties.

The Water Advisory Board shall meet at least monthly and may grant permits for uses of water, for exceptions to water conservation measures, or for water connections otherwise prohibited. The Water Advisory Board shall prescribe necessary procedures for application for and use of exception permits pursuant to SHMC Section 13.04.280.

On April 30, 2021, the Water Advisory Board approved SOP-FI-0021 *Application and Use of Exception Permits Water Emergency* and the applicable *Exception Form*.

DISCUSSION

On March 8, 2021, the City received an application for an exception by Tom Belt (Attachment 1). The applicant is requesting the following exception:

1. An additional 130 gallons per day
2. Requesting variance to save as many mature trees and shrubs as possible during the drought.
3. Current landscaping consists of several dogwood, redwood, and maple trees along with about 50 intersectional sybrid, tree, and herbaceous pheonies, 40 mature azaleas, roses, rhododendrons and camelias.
4. For the last several years during the spring and summer months the customer has irrigated their landscaping utilizing non-potable water from the City's non-potable water source; however, due to the drought and required levels the City is unable to provide this as a water source.

The current allotment for this property based on a 30-day month from April through October is as follows:

	Gallons	HCF
2 Person Household	3,900	
Summer Landscape	2,500	
Additional Landscape based on lot size (per SHMC)	860	
Total Current Allocation	7,260	9.71
Additional Allotment Request	3,900	
TOTAL ALLOTMENT IF GRANTED	11,160	14.92

FISCAL IMPACT

Not Applicable.

RECOMMENDED ACTION

Discuss and provide direction for water exception request.

ATTACHMENTS

Attachment 1 - Exception Application – Belt, T.



Water Exception Permit Form

DATE SUBMITTED: _____

RECEIVED BY: _____

PROPERTY & BILLING INFORMATION			
Date Applying		Customer or Company Name	
Account Number		Phone Number	Email Address
Mailing Address		City	State Zip Code
TYPE OF EXCEPTION REQUEST – CHECK ALL THAT APPLY			
☐	<u>Allocation based on previous water use</u> - it can be demonstrated that water conservation measures beyond those required in Chapter 13.12 were in place prior to the preceding nonshortage year. An additional quantity of water may be allocated to recognize the higher efficiency in place prior to the water emergency condition.		
☐	<u>Allocation based on previous winter water use</u> - it can be demonstrated that efficient and essential water uses are not represented in average winter water use.		
☐	<u>Irrigation</u> – Non-residential customers with irrigation and domestic use provided by the same water meter may receive an additional landscape allocation of up to 70 gallons (Phase II) per day per 1,000 square feet of landscaped area during April through October by documenting the landscaped square footage served by city water.		
☐	<u>Single-family residential</u> - parcels exceeding seven thousand (7,000) square feet in area, the quantity of up to twenty (20) gallons per day for each one thousand (1,000) square feet that the property area exceeds seven thousand (7,000) square feet for the purpose of maintaining mature landscape or orchard plants.		
☐	For medical conditions of a resident, a quantity as required to maintain health standards.		
Additional Amount Requested (if known):		Check One: ____ HCF -or- ____ Gallons	
Additional supporting information/considerations (please attach any additional supporting documentation):			

Updated 04/05/2021

PLEASE READ AND SIGN THE FOLLOWING STATEMENTS AS ACKNOWLEDGED AND REQUIRED BY THIS AGREEMENT			
If this condition is granted, I agree to: • Submit a request in writing to the Director of Public Works; • Adhere to all specific requirements contained within the exception; and • Any other specified conditions as determined by the City of St. Helena or Water Advisory Board			
Name:		Signature	
		Date	
PLEASE SUBMIT APPLICATIONS TO:		QUESTIONS?	
City of St. Helena: Public Works 1572 Railroad Avenue St. Helena, CA 95404		Email: mbeltran@cityofsthelena.org Website: www.cityofsthelena.org/Phaseii Phone: 707-967-2746	
STAFF USE ONLY			
Water use exception is hereby: ☐ Approved ☐ Denied			
Details of exception granted, including additional allocation:			
If denied, reason for denial:			
Approved by (check one):		☐ Public Works Director	☐ Water Advisory Board

March 8, 2021

Dear Mr. Church,

Acting City of St. Helena Public Works Director,

Pursuant to Ms. April Mitts direction, I am writing this to request approval from the city to extend an additional 130 gallons of water/day to 1520 Hillview Place during this year's water emergency in St. Helena.

My wife and I purchased our home in 1977. During the last 44 years, as water has become more limited and expensive, we have reduced our lawn size three times. Originally, my landscaping consisted of over 3500 square feet of lawn on an 8400 square foot lot. Today, my total lawn size is less than 800 square feet.

But I am not requesting this variance to save my lawns. I am requesting it to save as many of my mature trees and shrubs as possible during this drought. My current landscaping consists of several dogwood, redwood, and maple trees along with about 50 intersectional hybrid, tree, and herbaceous peonies, 40 mature azaleas, roses, rhododendrons and camelias. Many of these plants are over 35 years old and their replacement value would exceed tens of thousands of dollars not including the labor to remove and replace the plants. At 73 years of age, I just do not have the energy or ability to replace this landscaping. (Please see the three recent copies of photographs of my front and backyard Landscaping.)

The other reason why I am asking for the variance is because for the last seven years, during spring and summer months, I have irrigated my entire landscaping with non-potable water hauled from the RLS non-potable water station. This can be confirmed by all the quarterly non-potable water permits I have purchased from the city. By doing this, I estimate I have saved close to 300,000 gallons of potable water for other St. Helena water customers. I would be hauling this water again this year, but the city has discontinued the use of non-potable water from the RLS station.

The variance I am requesting adds up to about 23,000 gallons of additional water this year. In deciding whether to grant my request for variance, I hope the city will take into consideration that we have always been conservative of the water we have used in St. Helena.

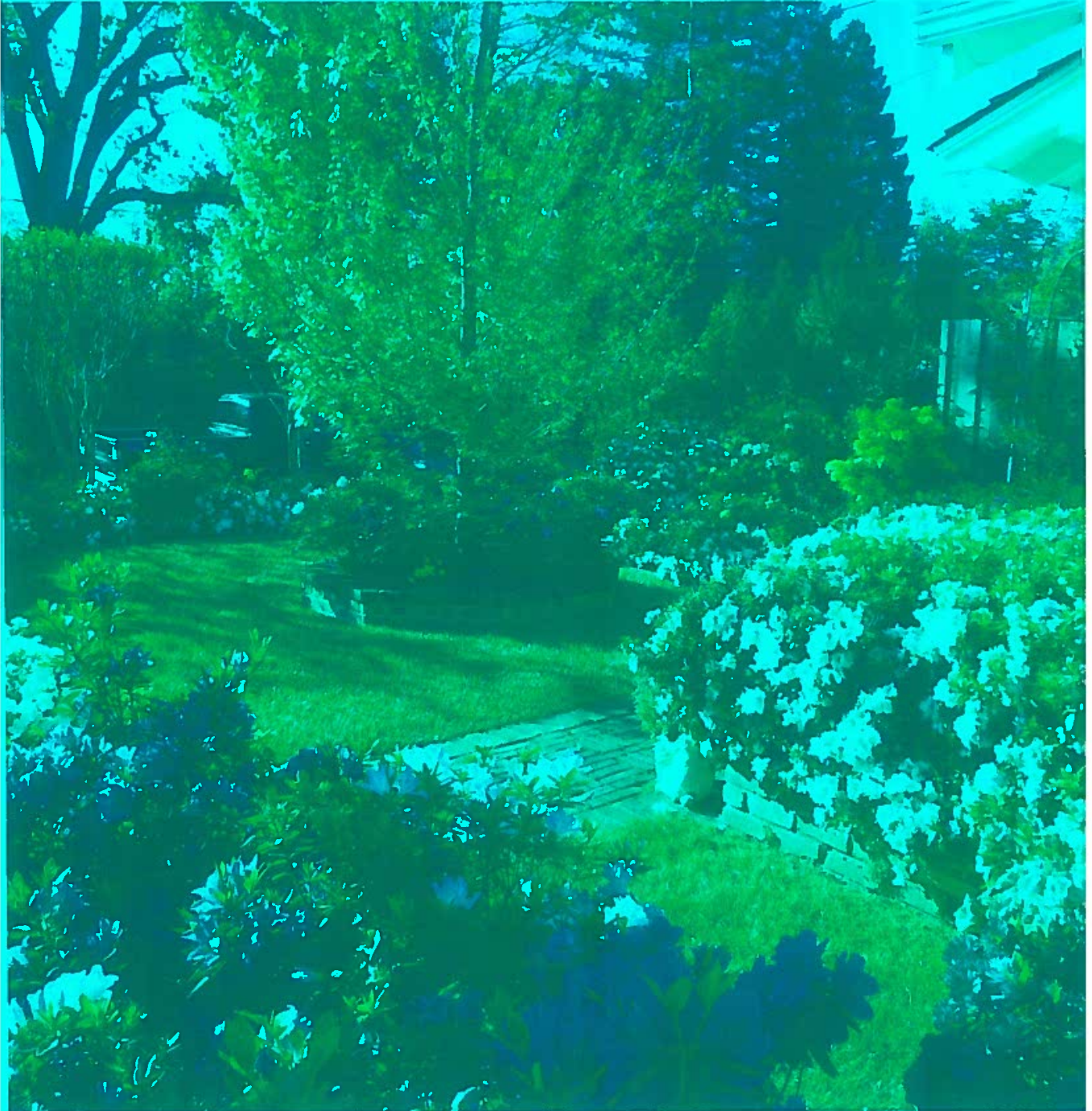
Respectfully submitted,

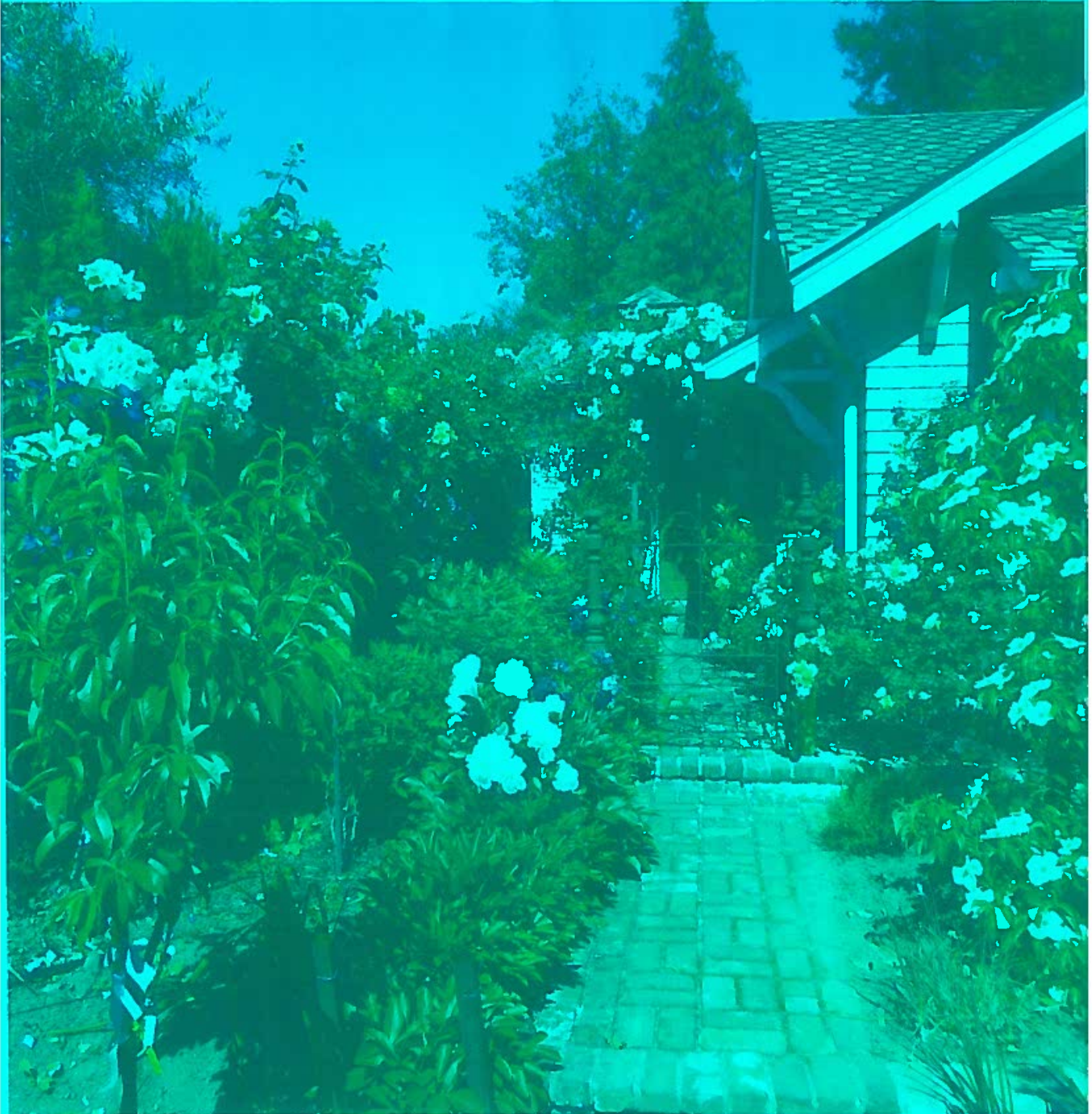


Tom and Margot Belt

(707) 963-5662

Attachments







From: [TOM BELT](#)
To: [April Mitts](#)
Subject: RE: [External] May 21st Water Committee Meeting
Date: Wednesday, May 19, 2021 4:39:36 PM
Attachments: [image001.png](#)

Hello April,

Per your reply on Monday, I was thinking you may get back to me about your meeting with the public works director to internally approve exceptions for water allotments.

I have read the city's ordinance and I'm aware of the prescribed exemption categories. I'm also aware my justification doesn't easily fit into the exemption authorization categories. Nevertheless, will there be any room for discretion on the part of the water advisory committee to veer from the justifications under the code? I have maintained my landscaping myself for 44 years. Unlike the vast majority of home owners in St. Helena, I have never had a Gardner. The peonies, azaleas, roses and trees are close to being family to me. My 50+ foot redwood trees were 4 feet tall when I planted them 40 years ago.

This month I misread my water meter by placing the decimal point after the first three digits when I should have placed it behind the fourth digit. Stupid me as I thought I would be okay with 7000 gallons/month. That just won't suffice as our temperatures grow into the high 90's and 100's this summer. The extra 130 gallons/day will allow me to water my shrubs two times a week. I've let the small lawn I have in my back yard die and I'm fine with letting the 300 square foot front lawn go as well.

I look forward to hearing back from you before Friday.

Thank you,

Tom

On 05/17/2021 5:11 PM April Mitts <amitts@cityofsthelelena.org> wrote:

Hi Tom,

Yes, the next meeting is this Friday at 10:00 a.m. and via zoom. I am meeting with the Public Works department tomorrow to discuss the exceptions and see what can be approved internally via the Public Works Director and what will need to go to the committee. I will keep you posted. Thanks for reaching out.

April Mitts

Finance Director

1572 Railroad Avenue

St. Helena, CA 94574

707.968.2751

amitts@cityofsthelelena.org



Wash your Hands | Wear a Mask | Watch your Distance

Lávese sus manos | Use mascarilla | Mantenga su distancia

From: TOM BELT <tmbelt@comcast.net>
Sent: Monday, May 17, 2021 3:36 PM
To: April Mitts <AMitts@cityofsthelena.org>
Subject: [External] May 21st Water Committee Meeting

Hi April,

Can you please tell me if the water advisory board will be approving exception permits on May 21st and will the meeting be on Zoom?

Thank you,

Tom



Wash your Hands | Wear a Mask | Watch your Distance

Lávese sus manos | Use mascarilla | Mantenga su distancia

From: TOM BELT <ymbelt@comcast.net>
Sent: Friday, April 9, 2021 3:31 PM
To: April Mitts <AMitts@cityofsthelena.org>
Subject: [External] Date for April Water Meter Reading

Hi April,

Can you tell me when the city will be reading April's water use? It seems in the past the meters are read in the middle of the month but according to Phase 2 water restrictions, residents are allotted an extra 2500 gallons/month after the April meter reading date.

Thank you and enjoy your weekend,

Tom

To: St. Helena Water Advisory Committee

June 17, 2021

During the May 21st water advisory committee's review of my water Advisory Exception Permit Application, I was mistakenly prevented to verbally address the water advisory committee's questions relating to my application. I can tell you it was a frustrating listening to the discussion and not being able to join in on the conversation.

One of the issues discussed by the committee related to the amount of potable water we have used during the past spring and summer months? When this issue came up, the committee was mistakenly informed my wife and I use about 17 units/month during April - October months. This error was made because the finance director mistakenly provided the average potable water consumption from an incorrect address (1606 Hillview Place) rather than where I live (1520 Hillview Place).

Based upon the inquiries from the committee, it would seem the decision to deny our application was partially based on the amount of potable water we have used during past summer years. The committee was informed we have been using 17 units a month when in fact we have been using less than 4 units a month during the spring and summer months in between 2015 and 2020. The only exception to this occurred in 2016 when our daughter, her husband and grandson moved in with us for a year. *

The reason why we use so little potable water is because I go to the extra effort to use raw water, purchased from the city, for all my summer landscaping.

To retrieve raw water, an individual must have a truck, a water tank, and the correct fittings to collect the water from a valve located at the RLS School. Once the water is collected, the water must be transported from the water station to the site where the water will be dispersed. The most efficient way to disperse the water is with a jet pump which increases water pressure while the homeowner walks around with a hose dispersing the water to one's landscaping. On average I would collect between 300 and 350 gallons of water in each tank load. Then, I distributed two tank loads per day every other three days. It takes about three hours a day to disperse two tank loads of water.

The extra effort to use raw water instead of potable water for irrigation far exceeds the effort to turn one's sprinkler or drip system on. I strongly believe the efforts I have made to conserve St. Helena's potable water during the several past years more than qualifies me for an extra 2-person/day allotment under St. Helena's water ordinance (13.04.280(1)).

I have two additional comments to make. While listening to the May 21st water advisory meeting there were two comments made by committee members that I would like to address. To begin with, one of the committee members questioned the value of using potable water versus raw water for irrigation. I recall the statement was: "What difference does it make if a resident uses potable water or raw water." "Water is water".

The second comment related to: The water customer has very lush landscaping. What is he thinking when we live in a desert?

My wife and I have lived in the same St. Helena home for 44 years. My landscaping did not evolve over the last five years or even ten years. I have reduced my lawn size three times over the time I have lived in my home and currently both my lawns are brown and dead. St. Helena's average rainfall, up until the last couple of years, has averaged 33 inches a year. So, I respectfully object to the comment that I have been maintaining lush landscaping in a desert.

My biggest regret living in St. Helena is that I did not drill a water well on my property when I had the chance in 2012.

Thank you for your consideration to approve my application,

Tom and Margot Belt

1520 Hillview Place, St. Helena

*Note my calculations do not include any October months because I have not purchased raw water permits during the fourth quarters in any years. My calculations were taken from the actual water bills I have received since 2015 and I would be happy to disclose those records upon request.



Report to the City Council
Water Advisory Board - 26 May 2021

Agenda Section: OLD BUSINESS

Subject: Consideration of Water Allocation Exception – Hall, C.

CEQA Not a CEQA project
Determination:

Prepared By: Martin Beltran, Management Analyst

Reviewed By: April Mitts, Finance Director

Approved By: Mark T. Prestwich, City Manager

BACKGROUND

On October 27, 2020, the City Council established Phase II Water Regulations and, in accordance with the St. Helena Municipal Code (SHMC), established the Water Advisory Board consisting of one City Council member, one Planning Commissioner, one winery customer, and two public members, one of whom shall solely be a residential customer.

The Water Advisory Board shall have access to all records in the possession of the water enterprise necessary in its judgement to perform its duties, including customer records. The Board shall maintain confidentiality of individual customer records unless the Board determines by resolution that release of such information is necessary in the pursuit of its duties.

The Water Advisory Board shall meet at least monthly and may grant permits for uses of water, for exceptions to water conservation measures, or for water connections otherwise prohibited. The Water Advisory Board shall prescribe necessary procedures for application for and use of exception permits pursuant to SHMC Section 13.04.280.

On April 30, 2021, the Water Advisory Board approved SOP-FI-0021 *Application and Use of Exception Permits Water Emergency* and the applicable *Exception Form*.

DISCUSSION

On June 7, 2021, the City received an application for an exception by Charles Hall for St. Helena Coin Laundry (Attachment 1). The applicant is a full exception to the allocation based on the following:

1. Allocation based on previous water use. It can be demonstrated that water conservation measures beyond those required Chapter 13.12 were in place prior to the preceding non-shortage year. An additional quantity of water may be allocated to recognize the higher efficiency in place prior to the water emergency condition;
 - a. The washing machines meet California guidelines for water conservation. The largest machines at St. Helena Coin Laundry use 34 gallons to clean 60 pounds of dry clothing. Whereas a home washer would use approximately 45-140 gallons of water for the same amount of clothes.
2. If water use is limited, it would cause an unnecessary and undue hardship to the applicant or to the public;
3. If water use is limited, it may cause an emergency condition affecting the health, sanitation, fire protection, or safety of the applicant or public; and
4. Due to the type of business applicant does not control the water usage amount.

The current allocation for Non-residential customer's is as follows:

- Starting June 1, 2021, and through the remainder of the water crisis, we are calling on customers to use water efficiently and keep their water use 10% less than the average use during the same billing period from the three preceding non-shortage years.
- The non-shortage years are: 2017, 2018, and 2019.

As stated earlier, due to nature of the business, the water customer is asking for an exception to the water use allocation.

Attachment 2 is the historical water use by month since January 2016.

FISCAL IMPACT

Not Applicable.

RECOMMENDED ACTION

Discuss and provide direction for water exception request.

ATTACHMENTS

Attachment 1- Exception Application

Attachment 2- Historical Water Usage



Water Exception Permit Form

DATE SUBMITTED: _____
RECEIVED BY: _____

PROPERTY & BILLING INFORMATION			
Date Applying 6/3/21		Customer or Company Name ST. Helena Coin Laundry	
Account Number 014796-000		Phone Number 707 333 5735	Email Address halkoin@aol.com
Mailing Address 2030 N. 3 rd Ave		City Napa	State Ca
		Zip Code 94558	
TYPE OF EXCEPTION REQUEST - CHECK ALL THAT APPLY			
☒	<u>Allocation based on previous water use</u> - it can be demonstrated that water conservation measures beyond those required in Chapter 13.12 were in place prior to the preceding nonshortage year. An additional quantity of water may be allocated to recognize the higher efficiency in place prior to the water emergency condition.		
☐	<u>Allocation based on previous winter water use</u> - it can be demonstrated that efficient and essential water uses are not represented in average winter water use.		
☐	<u>Irrigation</u> - Non-residential customers with irrigation and domestic use provided by the same water meter may receive an additional landscape allocation of up to 70 gallons (Phase II) per day per 1,000 square feet of landscaped area during April through October by documenting the landscaped square footage served by city water.		
☐	<u>Single-family residential</u> - parcels exceeding seven thousand (7,000) square feet in area, the quantity of up to twenty (20) gallons per day for each one thousand (1,000) square feet that the property area exceeds seven thousand (7,000) square feet for the purpose of maintaining mature landscape or orchard plants.		
☐	For medical conditions of a resident, a quantity as required to maintain health standards.		
Additional Amount Requested (if known):		Normal usage Check One: ☐ HCF -or- ☒ Gallons	
Additional supporting information/considerations (please attach any additional supporting documentation): See attached			

Updated 04/05/2021

PLEASE READ AND SIGN THE FOLLOWING STATEMENTS AS ACKNOWLEDGED AND REQUIRED BY THIS AGREEMENT		
If this condition is granted, I agree to: - Submit a request in writing to the Director of Public Works; - Adhere to all specific requirements contained within the exception; and - Any other specified conditions as determined by the City of St. Helena or Water Advisory Board		
Name:	Signature	Date
PLEASE SUBMIT APPLICATIONS TO:		QUESTIONS?
City of St. Helena: Public Works 1572 Railroad Avenue St. Helena, CA 95404		Email: mbeltran@cityofsthenela.org Website: www.cityofsthenela.org/PhaseII Phone: 707-967-2746
STAFF USE ONLY		
Water use exception is hereby: ☐ Approved ☐ Denied		
Details of exception granted, including additional allocation:		
If denied, reason for denial:		
Approved by (check one):		☐ Public Works Director
		☐ Water Advisory Board

Charles Hall
St. Helena coin Laundry
707 333 5735
hallcoin@aol.com

I am requesting a full exemption from the recent water conservation rules for the following reasons:

My business is a single service operation. I provide the water, electricity and natural gas to my customers, and the means to use them to wash their clothes.

The washing machines meet California guidelines for water conservation.

The vast majority of my customers are Hispanic, and have no other means to launder their clothes. Clean clothing is a health issue for all.

Most home washing machines, depending on age, use 15-40 gallons of water to clean 18 pounds of dry clothing.

My largest machines use 34 gallons to clean 60 pounds of dry clothing- a home washer would use 45-140 gallons to do the same amount of clothes.

15% of the water I use never goes into the sewer system to be treated. The water is evaporated by the dryers, although I am required to pay for that phantom water as if it had been treated.

I anticipate, with the new conservation billing, that my laundry will have an increase in usage by people who have washers, but want to avoid the guaranteed penalties set up by the new system.

Unless my calculations are incorrect, if I maintain my current customer usage, my penalties will range from **\$9,750 to \$95,000** per billing period, most likely increase is around \$12,000 per month. The business, when I bought it 4 years ago, was averaging \$9,000 a month in sales. I spent over \$100,000 on new equipment and upgrades. It currently is grossing, before any expenses, \$20,000 a month

I cannot raise my prices high enough on a customer base that is already largely economically disadvantaged. They will either have to go out of town to do their laundry, or wash less frequently.

There is no complicated math involved for me. If I have to pay the new rates, I cannot afford to stay in business. It would lose at best \$5-7,000 each month, possibly as much as \$35,000. I would have no choice but to close, hope I can make arrangements with my landlord, and St. Helena would lose their only laundry forever. No operator would consider opening in a situation that has no possibility of profit.

Thanks you for your consideration to this request

Charles Hall

Historical Water Usage - 1145 Main Street

Read Date	Reading	Consumption	Reading Period/Year
5/26/2021	34,066.00	278.00	05/2021
4/29/2021	33,788.00	297.00	04/2021
3/29/2021	33,491.00	197.00	03/2021
3/9/2021	33,294.00	370.00	03/2021
1/29/2021	32,924.00	281.00	01/2021
12/30/2020	32,643.00	388.00	12/2020
11/19/2020	32,255.00	197.00	11/2020
10/30/2020	32,058.00	629.00	10/2020
8/27/2020	31,429.00	295.00	08/2020
7/30/2020	31,134.00	267.00	07/2020
6/30/2020	30,867.00	271.00	06/2020
6/1/2020	30,596.00	271.00	05/2020
4/30/2020	30,325.00	219.00	04/2020
4/1/2020	30,106.00	287.00	04/2020
2/28/2020	29,819.00	252.00	02/2020
1/31/2020	29,567.00	287.00	01/2020
12/31/2019	29,280.00	192.00	12/2019
12/9/2019	29,088.00	286.00	12/2019
11/7/2019	28,802.00	277.00	11/2019
10/8/2019	28,525.00	283.00	10/2019
9/6/2019	28,242.00	246.00	09/2019
8/8/2019	27,996.00	262.00	08/2019
7/8/2019	27,734.00	279.00	07/2019
6/7/2019	27,455.00	263.00	06/2019
5/10/2019	27,192.00	289.00	05/2019
4/8/2019	26,903.00	291.00	04/2019
3/8/2019	26,612.00	254.00	03/2019
2/7/2019	26,358.00	275.00	02/2019
1/8/2019	26,083.00	288.00	01/2019
12/7/2018	25,795.00	265.00	12/2018
11/7/2018	25,530.00	16.00	11/2018
11/5/2018	25,514.00	53.00	11/2018
10/29/2018	25,461.00	192.00	10/2018
10/8/2018	25,269.00	249.00	10/2018
9/7/2018	25,020.00	242.00	09/2018
8/8/2018	24,778.00	263.00	08/2018
7/9/2018	24,515.00	227.00	07/2018
6/7/2018	24,288.00	221.00	06/2018
5/8/2018	24,067.00	202.00	05/2018
4/9/2018	23,865.00	243.00	04/2018
3/8/2018	23,622.00	200.00	03/2018
2/8/2018	23,422.00	228.00	02/2018
1/8/2018	23,194.00	218.00	01/2018

12/8/2017	22,976.00	192.00	12/2017
11/8/2017	22,784.00	326.00	11/2017
9/8/2017	22,458.00	21.00	09/2017
8/28/2017	22,437.00	32.00	09/2017
8/8/2017	22,405.00	52.00	08/2017
7/7/2017	22,353.00	41.00	07/2017
6/8/2017	22,312.00	50.00	06/2017
5/8/2017	22,262.00	48.00	05/2017
4/7/2017	22,214.00	46.00	04/2017
3/8/2017	22,168.00	40.00	03/2017
2/8/2017	22,128.00	44.00	02/2017
1/10/2017	22,084.00	45.00	01/2017
12/9/2016	22,039.00	52.00	12/2016
11/8/2016	21,987.00	48.00	11/2016
10/7/2016	21,939.00	49.00	10/2016
9/8/2016	21,890.00	57.00	09/2016
8/8/2016	21,833.00	127.00	08/2016
7/8/2016	21,706.00	228.00	07/2016
6/8/2016	21,478.00	243.00	06/2016
5/9/2016	21,235.00	235.00	05/2016
4/8/2016	21,000.00	233.00	04/2016
3/8/2016	20,767.00	223.00	03/2016
2/8/2016	20,544.00	232.00	02/2016
1/8/2016	20,312.00	224.00	01/2016



City of St. Helena
Utility Billing Department
1572 Railroad Avenue
St. Helena CA 94574
(707) 968-2745

May 21, 2021

Charles Hall
2030 N. 3rd Ave.
Napa CA, 94558

Account number: 014796-000

Service Address: 1145 Main St

Dear Charles Hall,

Like many California communities, St. Helena is facing a water crisis. Lack of rain and use of water from Bell Canyon Reservoir to fight last year’s wildfires has contributed to this worsening emergency.

As we did last year during wildfire season and throughout COVID-19, we must pull together as a community to weather this worsening drought. If we do not, it is inevitable that we will be forced to move from Phase II water restrictions currently in place to the more painful restrictions necessary in Phase III.

Doing Your Part

- Starting today, and through the remainder of the water crisis, we are calling on customers to use water efficiently and keep their water use **10% less than the average use during the same billing period from the three preceding non-shortage years.**
- The non-shortage years are: 2017, 2018, and 2019

Penalties for Inefficient Water Use, Effective June 1, 2021

In recognition of the dire situation, City Council recently adopted a penalty structure for customers who exceed their property’s monthly water allocation. These penalties are designed to minimize the impact on those bills that exceed the allocation by a little bit, while sending a strong message to unusually heavy water users.

Exceed Monthly Water Allocation By	Penalty per Hundred Cubic Feet (748 Gallons)	\$ per Gallon Exceeded
Less than 25% (up to 24.999%)	\$10.00	\$0.013
25-50% (25-49.999%)	\$25.00	\$0.033
50-100% (50-99.999%)	\$100.00	\$0.134
Greater than 100%	\$250.00	\$0.334

For Perspective

As a point of comparison, below is the water consumption we recorded on your account in the same month in 2019 (due to COVID, 2020 use was not used).

June 2019 water use: **263.00 units**, or **196751.00 gallons**.

June 2021 Monthly Allocation: **160.20 units**, or **119846.00 gallons**.

We’re in This Together!

Thank you for your work to help us get through this difficult time together as a community. As we have in the past, we have no doubt our friends and neighbors in St. Helena will emerge from this crisis stronger and more resilient than ever!

Questions or Concerns?

Contact City staff at (707) 968-2745 or by email at water@cityofsthenela.org.